

# Interprofessional conflict in obstetrics Knowledge Check

1. You are the obstetrician on call when a nurse calls you to assess a post-partum patient for pain management. You see the patient and write an order for hydromorphone 5 mg po. When they see your order, the nurse calls you and says “Dr. Jones, I’m concerned....” Which of the following best describes the nurse’s actions?

Choose the **BEST** response.

- a. Ensuring clear roles and responsibilities.
- b. Promoting psychological safety.
- c. Employing critical language.
- d. Creating a shared mental model.

**The correct answer is C.** The statement “I’m concerned” is the “C” in CUS, which is a critical language tool for speaking up.

2. True or False:

Lack of understanding about the scope of practice of other HCPs is a contributing factor to failure of collaborative care.

**The correct answer is TRUE.** Lack of understanding about the scope of practice of other HCPs may contribute to misunderstanding about who is responsible for certain aspects of patient care. Incomplete understanding may also contribute to erroneous assumptions about what other HCPs are able to do. Misunderstandings and assumptions may lead to conflict and undermine collaborative care.

3. True or False:

Poor team communication can be linked to patient safety incidents.

**The correct answer is TRUE.** Poor team communication can result in poor team situational awareness, which may lead to patient safety incidents. When some members of the team are missing information, they are unable to anticipate problems and project ahead to foster patient safety.

4. True or False:

One of the benefits of collaborative care is that it provides patients with HCPs that have similar skills and knowledge to assist with their healthcare decisions.

**The correct answer is FALSE.** One of the benefits of collaborative care is that it provides patients with HCPs who have DIFFERENT skills and knowledge to assist with their healthcare decisions.